

# Consent Management

## Automated, enterprise-level consent for state and federal compliance

Real-time access to member data is increasingly in demand. At the same time, data privacy and member control over what is shared, with whom, and when is a focal point of recent and forthcoming legislation.

Edifecs Consent Management simplifies and automates your ability to electronically obtain members' consent and fully manage data-sharing policies at the enterprise level for continuous compliance with all state and federal regulations.

## Value Insights at a Glance

- Easily define, manage, and update data-sharing rules and policies for cost-related information, specific medical conditions such as abortion or substance abuse, and other health information data as needed
- Maintain continuous compliance with HIPAA, state and federal data privacy laws and regulatory requirements, including but not limited to:
  - **CMS-0057-F**, which requires payers to obtain patient consent by opt-in or opt-out of sharing medical information with other healthcare organizations
  - **Federal law 42 CFR part 2**, which prohibits payers and health plans from sharing substance use disorder related medical records with other entities without member consent
- Enable privacy officers, customer service representatives, and other internal users to more effectively manage member data
- Register personal representatives and authorized users of the member and capture member consents for sharing data
- Electronically capture consent at the granularity-level needed through an intuitive, web-based interface



## Key Capabilities and Features

What We Solve	How We Do It
Ensure compliance	Provides opt-in, opt-out member consent for compliance with CMS-0057-F, compliance with 42 CFR Part 2 and all state-based data sharing requirements
Eliminate manual consent management processes	Reduce the volume of phone calls, paperwork, and manual entries with fully electronic capture of member consent
Deliver better service	Provide an intuitive web-based interface to your Privacy Officers, Customer Service Representatives and other internal users to effectively manage member consents and policies
Streamline access to and sharing of member data	Capture multiple representatives/authorized users and enforce member consent rules with filtering options for member medical information
Improve the member experience	Enable members to easily manage their own consents via an intuitive web-based portal

### Manage consent rules, policies, and data sharing with Edifecs Consent Management

Edifecs Consent Management seamlessly integrates with our FHIR® Interoperability Gateway and Patient Access API to meet increased demand for data access while delivering an intuitive member experience.

### Why Edifecs

**More than 25 years** of healthcare data interoperability experience & expertise

**88%** of all U.S. member data processed via Edifecs data interchange

Named "Best in KLAS for CMS Payer Interoperability" back-to-back in 2023 & 2024

Work with **10/10** National Health Plans

Da Vinci Founding Member and Partner for Interoperability and Quality Measure

### Ready to modernize your consent management process?

To learn more about Edifecs Consent Management, get in touch.

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