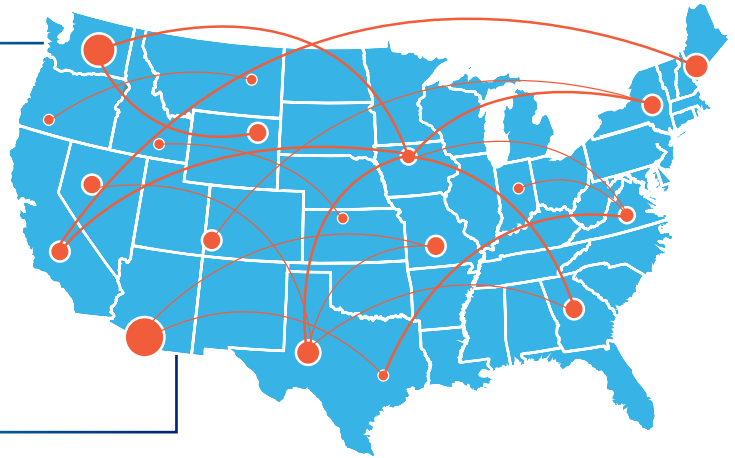


# Electronic Data Interchange (EDI) Gateway

Harness your data to drive value

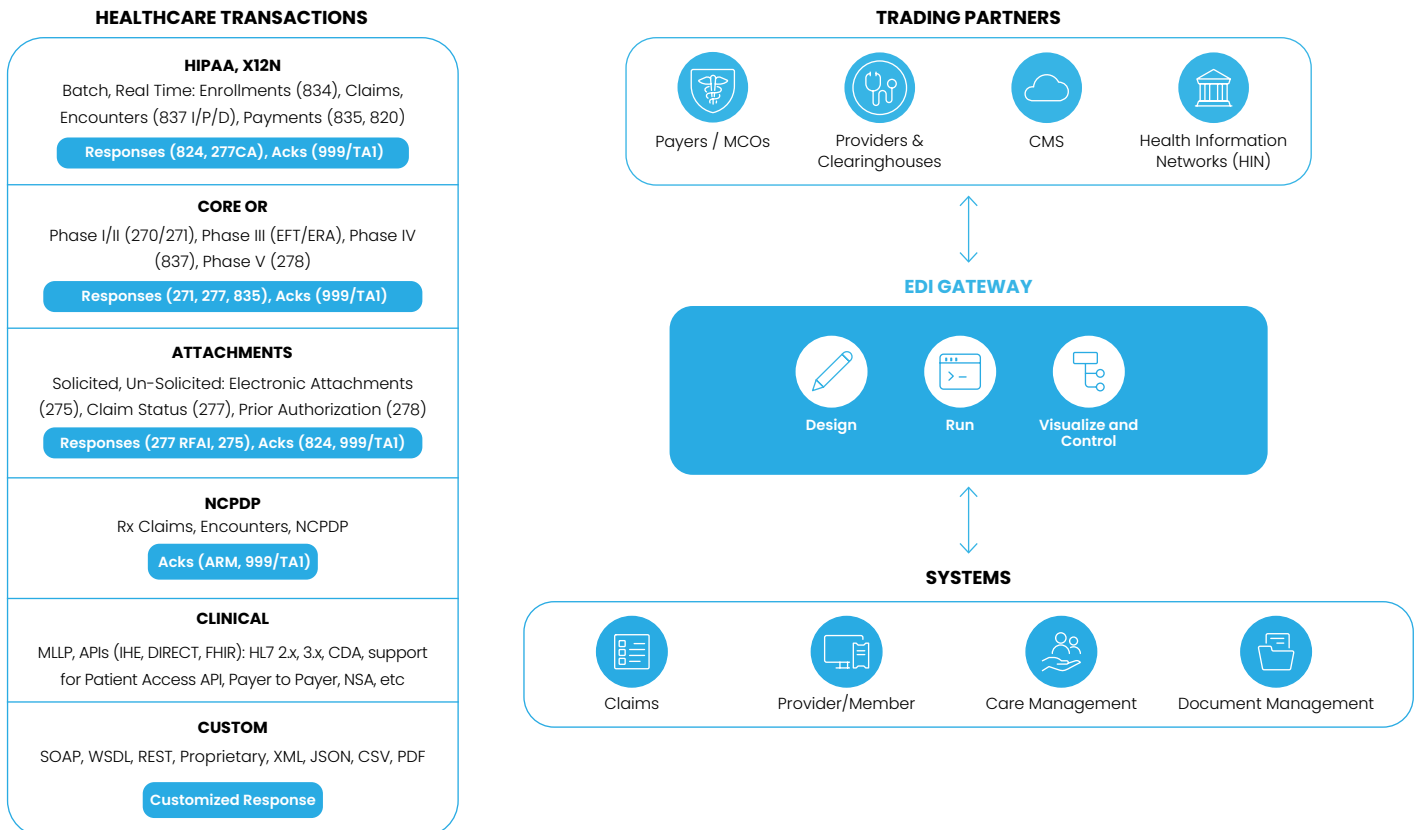


**The Edifecs EDI Gateway allows healthcare organizations to manage their data from a single solution to reduce operation costs and improve service.**

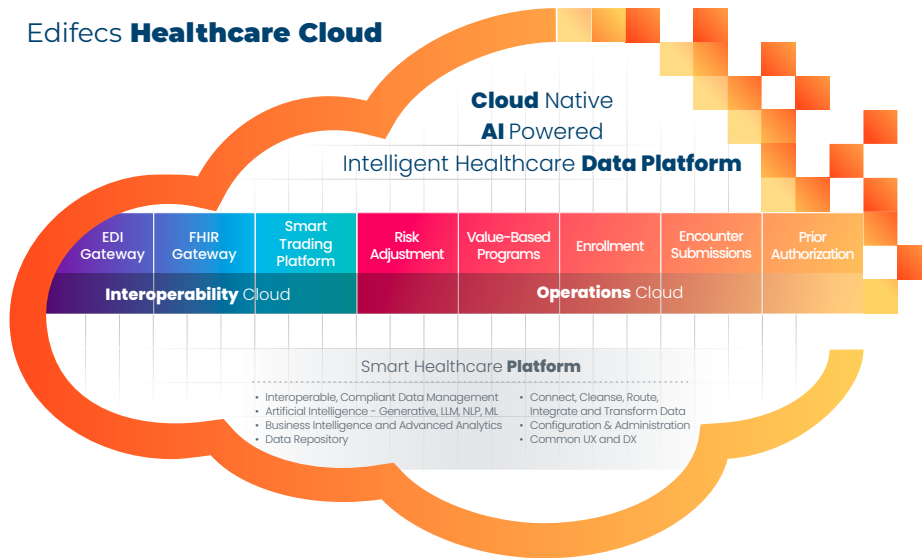
By providing insights into key data issues, our SaaS-based solution helps organizations work more effectively with external and internal trading partners and improve the quality of the data they exchange.

- Significantly decrease costs associated with managing changes to program code sets and guidelines
- Reduce manual workflows with automated monitoring and integrated transaction correction capabilities
- Streamline troubleshooting and issue detection with self-service access for staff and partners
- Limit audit exposure with searchable and HIPAA-compliant records of current and archived transactions
- Improve first-pass rates with the same EDI validation and integration engine used in CMS' Administrative Simplification Enforcement and Testing Tool (ASETT)
- Achieve more reliable and scalable data exchange with Edifecs' hybrid SaaS environment

## EDI Gateway



# Edifecs Healthcare Cloud



What We Solve	How We Do It
Improve efficiency of business processes and IT operations	<ul style="list-style-type: none"> <li>Automate alerts to trigger when processing exceptions occur</li> <li>Configure workflow and escalations to correct transactions before transmission</li> <li>Access archived data quickly and easily to support discovery, claim, adjudication and audit</li> </ul>
Monitor performance against internal and external SLAs	<ul style="list-style-type: none"> <li>Identify trends with in-depth reporting by partner and transaction type</li> <li>Ensure data received equals data processed with balancing reports</li> <li>Track SLAs (e.g., turnaround times on claims and requests) and receive alerts when SLA exceptions occur</li> </ul>
Work more effectively with trading partners	<ul style="list-style-type: none"> <li>Provide business-friendly insights for consumption by non-EDI staff</li> <li>Support performance management with partner/channel activity trends</li> <li>Engage with more potential trading partners with support for non-standard transaction exchanges</li> </ul>
Improve claims first-pass rates and enrollment processing	<ul style="list-style-type: none"> <li>Ensure consistent data quality across all systems with custom edit creation capabilities</li> <li>Determine the root cause of claim rejections and take swift action to correct transactions</li> <li>More effectively manage trading partners with reporting on key metrics (e.g., errors by type and partner)</li> </ul>
Lower service costs and improve customer experience	<ul style="list-style-type: none"> <li>Leverage powerful search functionality to reduce the need for service experts</li> <li>View transaction processing flow and events in multiple formats</li> <li>Secure transactions and views with role-based control</li> </ul>

## Why Edifecs?

Ready to maximize the quality and value of your data? To learn more about the EDI Gateway, visit [edifecs.com](https://edifecs.com) or **get in touch** with our team.

**25+** years of EDI experience

**292** million US lives covered by Edifecs products

**Used in CMS ASETT validation**

**Trusted by over 300 leading health plans, providers, and government agencies**

**Support all HIPAA-standard transactions plus dozens of non-standard transaction types and specifications**