

A Leader in State Medicaid Data Exchange and Interoperability

For over 26 years, Edifecs has supported state Medicaid agencies in meeting compliance standards, improving data quality and accessibility, and increasing operational efficiencies while lowering costs.

State Medicaid agencies must constantly balance ever-evolving compliance, technical, and financial requirements while maintaining high standards for patient care and outcomes. With our extensive state Medicaid experience and innovative solutions, Edifecs is uniquely positioned to help you address these challenges.

Edifecs is the healthcare data exchange and interoperability partner for state Medicaid agencies

<p>70%</p> <p>of state Medicaid agencies are customers</p>	<p>8%</p> <p>of US covered lives are in the Edifecs value-based care platform</p>	<p>88%</p> <p>of US lives are processed via the Edifecs EDI platform</p>	<p>>97%</p> <p>acceptance rates for Medicaid and Medicare</p>
<p>>99%</p> <p>acceptance rates for the ACA Marketplace</p>	<p>100%</p> <p>coverage for CMS interoperability mandates (CMS-9115-F and CMS-0057-F)</p>	<p>>50</p> <p>FHIR customers in production</p>	<p>96%</p> <p>customer retention</p>
<p>One in every three managed care encounters are processed through the Edifecs platform</p>			

Edifecs is trusted by industry leaders



CAQH for Operating Rules Certification vendor of choice



Trusted by CMS for Administrative Simplification and HIPAA Enforcement Testing



Founding member of the Da Vinci Project, supporting interoperability standards in value-based care data exchange



Best in KLAS for CMS Payer Interoperability in 2023 and 2024

The Edifecs Healthcare Data Exchange offers virtually limitless customizations, such as implementing complex AI capabilities (e.g., incorporating SDOH data sets for AI model training) to automate member/provider matching suggestions, which leads to more accurate, equitable, and actionable insights; however, the following are some of the most common ways we help support our state Medicaid agency customers.

How Edifecs Can Help

Data Quality

- Improves first pass rates and medical policy analysis through our continuously updated library of guidelines and reference codes
- Executes department business requirements using WEDI SNIP Levels 1-6, CORE, NCCI, and state edits
- Expedites downstream adjudication through configurable transaction orchestration (e.g., member/provider validation and claims/encounter duplication checks)
- Reduces operational expenses with transaction correction

Operational Transparency

- Targets areas for data quality improvements with access to macro-level dashboards offering drilldown capabilities
- Identifies data issues and improves EDI operations with claims research and error resolution
- Reduces call center time-to-resolution statistics with end-to-end tracking correlation
- Detects anomalies before they impact trading partners through proactive monitoring and alerts

Data Access

- Supports members throughout the healthcare journey with seamless access to administrative and clinical data
- Reduces the need for trading partner updates through trading partner management capabilities
- Offers self-service capabilities for trading partners with provider/trading partner visibility and testing services
- Engages proactive operating rules for service level agreements by accessing CAQH CORE-aligned dashboards

Interoperability

- Reduces barriers for providers and ensures MMIS governance by enabling provider access capabilities, including attribution and consent data
- Supports MITA and modernization with any-to-any transaction mapping and integration while minimizing dependencies on external integration tools
- Allows extensible data exchanges across all trading partners and supports virtually all data standards, including FHIR, HL7, X12, and custom formats
- Empowers members to manage their consent, including reviewing and revising authorized representatives and organizations
- Reduces provider burden and automates the prior authorization workflow with CRD, DTR, and PAS API execution

Compliance

- Ensures continuous compliance with HIPAA X12 (5010, 8020, etc.), CAQH CORE, NCPDP, and USCDI standards, with automatic updates to ECLs
- Enables compliance with CMS-9115-F, CMS-0057-F, and future standards with native support for the ONC and Da Vinci implementation guides
- Provides technical and business process oversight through patient access and prior authorization API reports

To better meet the needs of state Medicaid agencies, our software-as-a-service (SaaS) solutions can be deployed on our private cloud, which includes co-development support, or on your existing cloud architecture, such as AWS or Azure.

To learn more about how Edifecs can help your state Medicaid agency, visit **Edifecs.com**.